

**Title:** Pioneer Status

**Wards Affected:** All

**To:** Health and Wellbeing Board      **On:** 3 December 2013

**Contact:** Caroline Taylor  
**Telephone:** 01803 207015  
**Email:** [caroline.taylor@torbay.gov.uk](mailto:caroline.taylor@torbay.gov.uk)

---

## **1. Purpose**

- 1.1 To update the Board on the successful bid to the Department of Health for Integrated Health and Social Care Pioneer Status.

## **2. Recommendation**

- 2.1 That the Health and Wellbeing Board notes the success of the bid for Pioneer status.
- 2.2 That the Board offer oversight and challenge to the integrated programme of Pioneer work.
- 2.3 That the Joint Health and Wellbeing Strategy be reviewed to ensure that it aligns to the delivery of the Pioneer programme.

## **3. Supporting Information**

- 3.1 South Devon and Torbay was announced as a Pioneer site at the start of November 2013 by the Department of Health.
- 3.2 Whilst the area already has well-co-ordinated or integrated health and social care, as a Pioneer site we will be able to implement our plans to offer people joined up care across the whole spectrum of services, by including mental health and GP services. We will look at ways to move towards seven day services with patients being in the place that's best for them. Mental health services will be as good and as easy to access as other health services. Care will be coordinated so that people only have to tell their story once.
- 3.3 Having integrated health and social care teams has meant patients having faster access to services; previously, getting in touch with a social worker, district nurse, physiotherapist and occupational therapist required multiple phone calls, but now all of these services can be accessed through a single call. In addition, patients needing physiotherapy only need to wait 48 hours for an appointment – an improvement from an 8 week waiting time. A joint

engagement on mental health is bringing changes and improvements even as the engagement continues – for instance, people wanted an alternative to inpatient admissions so we are piloting a crisis house, where they can get intensive support

- 3.4 Pioneer status will shape the integration agenda over the next five years and, as such, the Joint Health and Wellbeing Strategy will be refreshed to ensure that it aligns with the priorities within the Pioneer bid whilst also taking account of the wider determinants of health and wellbeing.
- 3.5 The Pioneer Programme Board will drive the delivery of the initiatives within the bid with the Health and Wellbeing Board providing the public, democratic accountability. The Health and Wellbeing Board will continue to challenge health and social care providers together with the wider community to ensure the delivery of its vision of “A Healthier Torbay: Where we work together to enable everyone to enjoy a healthy, safe and fulfilling life”.

## **Appendices**

Appendix 1 None

### **Background Papers:**

The following documents/files were used to compile this report:

None